



First and Second level IT support (m/w/d) - (Focus: Atlassian Jira-Cloud & Atlassian Confluence-Cloud)

BS Wutow GmbH is your expert in recruitment and placement of professionals and executives in the region of Frankfurt. As a privately owned company in the nationwide scale BS Group, we rely on consistent quality and service orientation in the realization of our individual staffing services.

Our client is a major international operation institution. For this client, we are looking for a dedicated

First and Second level IT support (m/w/d) - (Focus: Atlassian Jira-Cloud & Atlassian Confluence-Cloud)

Responsibilities:

The following tasks have been identified for the requested support:

- Provide second level support on Atlassian Jira platform; including creation of the projects, the action workflows, and administration of the Jira plugins
- Act as interface between the Service Desk, the engineering teams, and the users
- Support the users of the Atlassian Confluence cloud platform

Skills and Qualifications:

The successful candidate should have the following qualifications/experience:

- Experience in providing first and second level IT support
- Thorough knowledge on Atlassian Jira-Cloud & Atlassian Confluence-Cloud



- Ability to communicate effectively with international staff on all levels
- Full secondary education + practical / vocational qualifications relating to role
- Strong support and user orientation
- Proactive attitude and strong sense of team working
-

Your professional future:

- You will find a job in an international team that has worked on exciting and challenging topics in an innovative and creative environment.
- You will receive a performance-based compensation under attractive working conditions and a lot of creative freedom to implement their own ideas into action.

Gerne stehen wir Ihnen unter Angabe der folgenden Referenznummer für Rückfragen zur Verfügung.

Referenz-Nummer: 406535A34210

